Community Action Center

Hours: Monday - Friday: 8am-4:30pm, closed 12-1pm for lunch
Phone: 509-334-9147
Fax: 509-334-9105
Address: 350 SE Fairmont Rd, Pullman WA 99163
Website: www.cacwhitman.org
Email: cac@cacwhitman.org

About:
Community Action Center serves all residents of Whitman County who are in need of basic assistance including housing, food, energy assistance, and other support services.

Emergency housing is facilitated by Family Service staff members who meet with clients to assist with eviction prevention and move-in assistance. Transitional housing is provided on a case by case basis as well as Tenant Based Rental Assistance (TBRA).

The Section 8 Housing Choice Voucher Program is available for families, people with disabilities, and the seniors with limited incomes. Housing assistance payments are made directly to property managers that Community Action Center has an agreement with. A participating family will pay from 30% to 40% of their adjusted annual income for their rent and utilities. The Housing Choice Voucher Program pays the balance of the family’s rent to the owner or manager of the unit.

Community Action Center manages several low-to moderate-income rental properties for individuals, families, and people with disabilities. There are also self-help homes in Whitman County in which purchasers can get reduced payments by attending homebuyer classes and participating in home improvements.

The Community Food Bank provides a client choice shopping model for households in need of supplemental food assistance. Clients are able to come once a month for food items. Food bank hours are Wednesdays from 11:00 a.m. to 1:00 p.m. and Thursdays from 4:00 p.m. to 6:00 p.m. The Food Bank Gardens provide fresh produce to the Community Food Bank to give shoppers healthy options. The Community Kitchen rescues prepared food from local institutions and makes it available to the food bank. Community Action Center also uses the kitchen to teach nutritional cooking classes for school aged residents to our seniors.

The Energy Assistance Program provides financial assistance when energy costs rise beyond a household’s means. A variety of assistance programs to provide various forms of energy needs. In addition, Community Action Center operates a Weatherization Program that identifies sources of energy loss and makes improvements to save homeowners energy costs.

Community Action Center coordinates with other organizations to provide Support Services. Limited clothing vouchers, transportation expenses, prescription payments and Basic Food Application assistance are a few of the ways staff can assist families.

Services: Emergency Services; Food & Nutrition Services; Case Management Services; Energy Assistance Programs; Emergency & Transitional Housing Program; Rental Assistance, or “Section 8” assistance; Affordable Rental Housing; Housing Development; Weatherization; Home Purchase Assistance