Statewide Health Insurance Benefits Advisors (SHIBA)

**Phone:** 509-458-2509

**Alternate Phone:** 1-800-562-6900

**Website:** www.insurance.wa.gov

**About:**

The Washington state Office of the Insurance Commissioner protects insurance consumers and oversees the insurance industry.

We make sure insurance companies follow the rules and people get the coverage they've paid for.

Each year, we answer questions and investigate problems for nearly 100,000 people and maintain a statewide network of volunteers who advise consumers on health-coverage issues.